

## OPEN CALL – AGENCY’S INTERNSHIP

Internship No: eu-LISA/22/INT/GCU/3.1

<b>Sector/Unit/Department:</b>	Governance and Capabilities Unit / Corporate Governance Department
<b>Location:</b>	Tallinn, ESTONIA
<b>Starting date:</b>	<b>01 September 2022</b>
<b>Closing date for applications</b>	<b>31 May 2022<sup>1</sup> 12:59 pm EEST / 11:59 am CEST</b>

### 1. THE AGENCY

Applicants are invited to apply for the above-mentioned post at the European Union Agency for the Operational Management of Large-Scale IT Systems in the Area of Freedom, Security and Justice (hereinafter referred to as “eu-LISA” or “Agency”). eu-LISA was established in 2011, the new eu-LISA Regulation<sup>2</sup> entered into force on 11 December 2018.

The seat of eu-LISA is Tallinn, Estonia. Tasks related to development and operational management of the current and future systems are carried out in Strasbourg, France. eu-LISA also has a backup site in Sankt Johann im Pongau, Austria and a Liaison Office in Brussels, Belgium.

eu-LISA is responsible for the long-term operational management of the European Asylum Dactyloscopy Database (Eurodac)<sup>3</sup>, the second generation Schengen Information System (SIS II)<sup>4</sup> and the Visa Information System (VIS)<sup>5</sup>. These systems are essential for the normal functioning of the Schengen Area, for the efficient border management of its external borders, internal security, as well as for the implementation of common EU asylum and visa policies.

With a view to further improving the management of the external borders, and in particular, to verify compliance with the provisions on the authorised period of stay on the territory of the Member States, the European Entry/Exit System (EES)<sup>6</sup> is being developed by the Agency. As of 09 October 2018, the Agency has been entrusted with the development and operational management of the European Travel Authorisation and Information System (ETIAS)<sup>7</sup>. As of 11 June 2019, the Agency was also be entrusted with the development and operational management of the centralised system for the identification of Member States holding conviction information on third country nationals, stateless persons (TCN) and

<sup>1</sup> Date of publication: **28 April 2022**.

<sup>2</sup> Regulation (EU) 2018/1726 of the European Parliament and of the Council of 14 November 2018, OJ L 295, 21.11.2018, p. 99-137

<sup>3</sup> Regulation (EU) No 603/2013 of the European Parliament and of the Council of 26 June 2013 on the establishment of 'Eurodac', OJ L 108, 29.6.2013, p. 1-30

<sup>4</sup> Regulation (EU) 2018/1860 of the European Parliament and of the Council of 28 November 2018 on the use of the Schengen Information System for the return of illegally staying third country nationals, OJ L 312, 7.12.2018, p. 1-13. Regulation (EU) 2018/1861 of the European Parliament and of the Council of 28 November 2018 on the establishment, operation and use of the Schengen Information System (SIS) in the field of border checks, and amending the Convention implementing the Schengen Agreement, and amending and repealing Regulation (EC) No 1987/2016, OJ L 312, 7.12.2018, p. 14-55. Regulation (EU) 2018/1862 of the European Parliament and of the Council of 28 November 2018 on the establishment, operation and use of the Schengen Information System (SIS) in the field of police cooperation and judicial cooperation in criminal matters, amending and repealing Council Decision 2007/533/JHA, and repealing Regulation (EC) No 1986/2006 of the European Parliament and of the Council and Commission Decision 2010/261/EU, OJ L 312, 7.12.2018, p. 56-106.

<sup>5</sup> Regulation (EC) No 767/2008 of the European Parliament and of the Council of 9 July 2008 concerning the Visa Information System (VIS) and the exchange of data between member States on short-stay visas (VIS Regulation), OJ L 218, 13.08.2008, p. 60-81.

<sup>6</sup> Regulation (EC) No 767/2008 of the European Parliament and of the Council of 9 July 2008 concerning the Visa Information System (VIS) and the exchange of data between member States on short-stay visas (VIS Regulation), OJ L 218, 13.08.2008, p. 60-81

<sup>7</sup> Regulation (EC) No 767/2008 of the European Parliament and of the Council of 9 July 2008 concerning the Visa Information System (VIS) and the exchange of data between member States on short-stay visas (VIS Regulation), OJ L 218, 13.08.2008, p. 60-81

EU nationals holding a double nationality from a third country, to supplement and support the European Criminal Records System (ECRIS)<sup>8</sup>, and the development of interoperability solutions between large-scale IT systems<sup>9</sup>.

The core task of eu-LISA is to ensure the effective, secure and continuous operation of the above mentioned Large Scale IT-systems. The Agency is also responsible for taking the necessary measures to ensure the security of the systems and the security of the data therein.

Beyond these operational tasks, eu-LISA is responsible for information and communication management to ensure that the public and interested parties are rapidly given objective, reliable and easily understandable information with regards to its work; reporting, publishing, monitoring and organising specific training sessions on the technical use of the systems, implementing pilot schemes upon specific and precise requests of the European Commission and the monitoring of research relevant for the operational management of the systems.

Information about the Agency can be found on eu-LISA website: [www.eulisa.europa.eu](http://www.eulisa.europa.eu)

## 2. THE GOVERNANCE AND CAPABILITIES UNIT

The Governance and Capabilities Unit (GCU) reports to the Head of the Corporate Governance Department and to the Executive Director. The Unit comprises three Sectors: Planning and Corporate Affairs, Capability Building and Service and Process Management.

The portfolio of the Unit is broad and includes a number of strategic and statutory functions required for daily functioning of the Agency. The Unit is responsible for strategic and operational planning, drafting and coordination of Annual and Multi-Annual Work programs and related corporate reports. It drafts procedures, decisions, strategies and programmes and other documents that the Executive Director presents to the Governing Bodies of the Agency for adoption. The Unit monitors developments in research and is responsible for the statutory reporting of the Agency. Additionally, the Unit is responsible for the coordination and delivery of training activities on eu-LISA's systems to Member State representatives.

## 3. TASKS

The Internship aims at enhancing the educational and practical experience of the applicant through work assignments in their specific areas of competence. The Intern will be introduced to the EU professional world and to the opportunities therein.

Under the supervision of the Tutor and with the overall reporting capacity to the Head of Governance and Capabilities Unit, the Intern to the Governance and Capability Unit of eu-LISA will be requested to provide assistance to eu-LISA, in the context of the daily tasks to be performed by the Unit and to contribute to the achievement of the strategic goals of the Agency, as well as for delivering the Agency's input to the relevant stakeholders and participating in meetings of strategic importance for the Agency.

The tasks may also include:

- Supporting the Unit and the Agency in preparing presentations/ communication materials/graphs/infographics of different nature;
- In cooperation with the Communication Sector, supporting the Unit and the Agency in producing visual material for internal and external publication;
- providing support in organizing and facilitating events for relevant stakeholders, to promote the visibility of the Agency and develop partnerships;
- Performing other related duties as required.

---

<sup>8</sup> Regulation (EU) 2019/816 of the European Parliament and of the Council of 17 April 2019 establishing a centralised system for the identification of Member States holding conviction information on third-country nationals and stateless persons (ECRIS-TCN) to supplement the European Criminal Records Information System and amending Regulation (EU) 2018/1726, OJ L 135, 22.5.2019, p. 1-26.

<sup>9</sup> Regulation (EU) 2019/817 of the European Parliament and of the Council of 20 May 2019 on establishing a framework for interoperability between EU information systems in the field of borders and visa and amending Regulations (EC) No 767/2008, (EU) 2016/399, (EU) 2017/2226, (EU) 2018/1240, (EU) 2018/1726 and (EU) 2018/1861 of the European Parliament and of the Council and Council Decisions 2004/512/EC and 2008/633/JHA, OJ L 135, 22.5.2019, p. 27-84. Regulation (EU) 2019/818 of the European Parliament and of the Council of 20 May 2019, on establishing a framework for interoperability between EU information systems in the field of police and judicial cooperation, asylum and migration and amending Regulations (EU) 2018/1726, (EU) 2018/1862 and (EU) 2019/816, OJ L 135, 22.5.2019, p. 85-135.

The tasks may be adjusted by the Tutor or the Head of Unit according to the demonstrated competence of the intern and the current business needs.

## 4. QUALIFICATIONS AND EXPERIENCE REQUIRED

### 4.1. Eligibility criteria

Applicants will be considered eligible for the selection on the basis of the following formal criteria to be fulfilled by the deadline for applications:

- 4.1.1. he/she is a national of the Member States of the European Union or Schengen Associated Countries;
- 4.1.2. he/she has completed at least three (3) years [six (6) semesters] of higher education course (university education or studies equivalent to university) or obtained the relevant degree (minimum a Bachelor or its equivalent) by the closing date for applications<sup>10</sup>;

***N.B. Only qualifications that have been awarded in the Member States of the European Union or that are subject to the equivalence certificates issued by the authorities in the said Member States of the European Union shall be taken into consideration.***

- 4.1.3. he/she must have knowledge of the working language of eu-LISA (English) at least at level C1<sup>11</sup>.

### 4.2. Selection criteria

#### 4.2.1. Professional experience and knowledge

- good knowledge of data analytic and visualisation software (e.g. Tableau or similar);
- good knowledge of graphic design platforms (e.g. Canva, Adobe Suite or similar);
- good knowledge of MS PowerPoint software;
- excellent written and verbal command of English proved by experience in drafting documents, minutes and notes in English;
- experience in planning, organising and facilitating events.

#### 4.2.2. The following attributes would be advantageous:

- general understanding of the EU system and EU institutions and bodies;
- interest and background in public administration or EU Institutions or bodies;
- ability to work independently and deliver high quality work under tight timelines.

#### 4.2.3. Personal qualities

- good general communication and interpersonal skills, including flexibility, ability to multitask and service-oriented attitude;
- interest to learn and gain knowledge on the various security domains;
- ability to take initiative and work with limited supervision;
- a strong sense of integrity and discretion;
- ability to act with integrity, demonstrating sound ethical principles at work and respecting the rules on professional secrecy;
- interest and willingness to learn;

---

<sup>10</sup> Applicants must provide copies of certificates or declaration from the relevant University.

<sup>11</sup> Cf. Language levels of the Common European Framework of reference: <http://europass.cedefop.europa.eu/en/resources/european-language-levels-cefr>

- good general communication skills, including flexibility and orientation to multitasking;
- ability to work as part of a team and in a multicultural environment;
- ability to think creatively;
- supportive and helpful personality, with service oriented attitude.

## 5. EQUAL OPPORTUNITIES

eu-LISA applies an equal opportunities policy and accepts applications without distinction on grounds of sex, race, colour, ethnic or social origin, genetic features, language, religion or belief, political or any other opinion, membership of a national minority, property, birth, disability, age or sexual orientation.

## 6. CONFIDENTIALITY

Intern must exercise the greatest discretion regarding facts and information that come to his/her knowledge during the course of internship. He/she must not, in any matter at any time, disclose to any unauthorised person any document or information not already made public. To ensure this discretion, the Intern will be requested to implement and sign the eu-LISA Declaration of Confidentiality before starting the internship.

## 7. SELECTION PROCEDURE

The selection procedure includes the following steps:

- Each application is checked to verify whether the applicant meets the eligibility criteria.
- All eligible applications are evaluated by Selection Panel based on defined selection criteria.
- Applicants may be contacted by e-mail, telephone and/or Skype by the representative of the Data Protection Officer and/or a representative of Human Resources Unit (HRU) to arrange an interview or to discuss mutual expectations prior to the final selection decision.
- In case of an interview, the Selection Panel examines the profiles of the applicants and scores the applicants in accordance with the selection criteria.
- The interview is conducted in English.

The Executive Director makes the final decision with regards to the selection of the Applicant for the Internship position.

The decision on Intern's selection shall be based on the evaluation report carried out by the Selection Panel.

A reserve list of applicants may be established and used for the selection for similar internship positions depending on the needs of eu-LISA.

The Internship is expected to start **as soon as possible** and the initial Internship period is offered for 6 (six) months, with a possibility of extension up to total 12 (twelve) months.

At any time prior to the start of the Internship applicants may withdraw their applications by informing eu-LISA HRU via e-mail: [eulisa-INTERNS@eulisa.europa.eu](mailto:eulisa-INTERNS@eulisa.europa.eu)

The internship will be awarded a monthly maintenance grant, which is 1/3 of the basic gross remuneration received by an official at the grade AD5/1 and already weighted by the correction coefficient (for Tallinn, ESTONIA, 86.3%)<sup>12</sup>.

Interns are solely responsible for the payment of any taxes due on grant received from eu-LISA by virtue of the laws in force in the country of origin. Grant awarded to Intern is not subject to the tax regulations applying to officials and other servants of the European Union.

Intern whose place of residence is different from place of the internship is entitled to get reimbursed of the travel expenses incurred at the beginning and at the end of the internship, subject to budget availability.

---

<sup>12</sup> The correction coefficient is subject to a regular update.

eu-LISA Intern is entitled to annual leave of two (2) working days per each complete calendar month of service.

**Please note that deliberations of the Selection Panel are strictly confidential and that any contact with its members is strictly forbidden.**

## 8. PROTECTION OF PERSONAL DATA

eu-LISA ensures that applicants' personal data is processed in accordance with Regulation (EC) No 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data<sup>13</sup>.

The legal basis for the selection procedures of Interns are defined in the eu-LISA Internship Policy, available on the website of eu-LISA:

<http://www.eulisa.europa.eu/JobOpportunities/Pages/Internships.aspx>

The purpose of processing personal data is to enable selection procedure.

The selection procedure is conducted under the responsibility of the eu-LISA's Human Resources Unit, within the Corporate Services Department. The controller for personal data protection purposes is the Head of the Human Resources Unit.

The information provided by the applicants will be accessible to a strictly limited number of HR staff of eu-LISA, to the Selection Panel, and, if necessary, to the Executive Director, Security and/or the Legal Officer of eu-LISA.

Almost all fields in the application form are mandatory; the answers provided by the applicants in the fields marked as optional will not be taken into account to assess their merits.

eu-LISA will keep applicants' files for no longer than 2 (two) years. Beyond this period, aggregate and anonymous (scrambled) data on internship applications will be kept only for statistical purposes.

All applicants may exercise their right of access to, rectification or erasure or restriction of processing of their personal data. Personal data such as contact details can be rectified by the applicants at any time during the procedure. In the case of data related to the admissibility criteria, the right of rectification cannot be exercised after the closing date of applications' submission.

Any substantiated query concerning the processing of his/her personal data can be addressed to the Human Resources Unit at [eulisa-INTERNS@eulisa.europa.eu](mailto:eulisa-INTERNS@eulisa.europa.eu).

Applicants may have recourse at any time to the European Data Protection Supervisor ([edps@edps.europa.eu](mailto:edps@edps.europa.eu)).

## 9. APPLICATION PROCEDURE

In order for application to be valid and considered eligible, the applicant is required to create an account in eu-LISA e-Recruitment tool, fill in the personal and CV information.

If you wish to apply for an Internship position at eu-LISA, you must apply to Open Call via the e-Recruitment tool (<https://erecruitment.eulisa.europa.eu/?page=advertisement>). eu-LISA does not accept applications submitted by any other means (e.g. email or post), or any speculative applications.

The closing date for submission of applications is: **31 May 2022 at 12:59 pm EEST (11:59 am CEST).**

---

<sup>13</sup> Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC, OJ L 295, 21.11.2018, p. 39-98.

Applicants are strongly advised **not to wait until the last day** to submit their applications, since heavy internet traffic or a fault with the internet connection could lead to difficulties in submission. eu-LISA cannot be held responsible for any delay due to such difficulties.

Once the applications have been received by eu-LISA e-Recruitment tool, applicants will receive an automatic acknowledgement message by e-mail confirming the receipt of the application.

**Please note that if at any stage of the selection procedure it is established that any of the requested information provided by an applicant is false, the applicant in question will be disqualified.**

Due to the large volume of applications, eu-LISA regrets to inform that only applicants selected for further steps of the selection procedure will be contacted.

You will be requested to supply documentary evidence in support of the statements that you make for this application if you are selected for further steps of the selection procedure.

In case of any queries about the selection process, please contact us via e-mail:

[eulisa-INTERNS@eulisa.europa.eu](mailto:eulisa-INTERNS@eulisa.europa.eu).